SOUTHEASTERN BANK

Internet Banking

Bank on Your Time.

As a Southeastern Bank customer, you can access your accounts online--anytime, any day from any computer. With Internet Banking you'll have free, secure access to your accounts 24/7.

Internet Banking Features

- Check account balances
- Verify transactions, deposits, withdrawals and other bill payments
- View current and past account statements
- View processed check images
- Transfer funds between accounts
- Set up a savings plan with recurring transfers
- Request stop payments
- Reorder checks

First Time Login Instructions

If you are an existing Southeastern Bank Internet Banking customer, follow the easy steps listed in the First Time Login PDF.

Online Enrollment for Internet Banking

If you didn't enroll when you opened your consumer (non-commercial) account and want to do so now, just click the Enroll button on the front of the website! You'll be notified by email when your request has been completed – generally within 24-48 hours. A customer service representative may call you to verify your information.

Ready to Take a Look?

Take our Internet Banking system for a test drive to see the features you'll have at your fingertips. Just click the Demo button on the home page to check it out.

Other Internet Banking Services

Bill Pay

Save stamps, paper and time by paying bills online for free. Bill Pay is a free service with Internet Banking. Click the Bill Pay button for all of the details. For help with Bill Pay, please call our dedicated Bill Pay customer service line with any questions: 855.397.7285 | 7:30 a.m. – 2:00 a.m. (EST) Monday - Friday.

eStatements

Save paper and get organized with free electronic account statements. Access your statements conveniently and securely from within Internet Banking. Review the eStatement PDF to learn more.

Quicken/QuickBooks

You can download your Internet banking account information into Quicken or QuickBooks financial software.

Internet Banking Tips

- **Activating Your Browser:** You can activate your computer for future use the 2nd time you login to Q2. Simply follow the prompts after you login the 2nd time.
- **Adding Your Text Number:** You can also add your text number the 2nd time you login to Q2. Go to preferences, security, secure delivery and click on the appropriate icon to add, change, or delete delivery contacts. (The system delays activation of your browser and the addition of your text number until your 2nd login for security reasons.)
- **Submit:** To accomplish most actions within online banking, you must click the 'green' submit icon (or in some cases, button).
- **Mobile:** Once Mobile launches, you will use the same login and password in mobile banking. You will need to load a Mobile Authorization Code so that you can authorize any transfers you make within mobile. Go to preferences, mobile, then mobile authorizations to load this Code. Then, click **submit.**
- **Tablets:** You can access internet banking from your tablet, but you must leave cookies intact or else load a new secure access code each time you login.

Questions?

For help with Internet Banking, please call our dedicated call center:
855.526.0252
8:00 a.m. – 5:00 p.m.
Monday – Friday

You may also contact your local Southeastern branch during regular business hours.